



ACCESSIBILITY POLICY

(ACCESSIBILITY FOR PERSONS WITH DISABILITIES)

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John Salvatore
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Mid South Contractors ULC (referred to hereafter as MSC) is committed to meeting its current and ongoing obligations under the Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act, 2005 (AODA) respecting non-discrimination.

One aspect of that commitment is ensuring customers, suppliers and visitors with disabilities can interact and access MSC services without inconvenience or obstruction.

This policy applies to any MSC employee who deals with customers or other members of the public on behalf of the company. All employees who deal with customers or other members of the public will be trained on the requirements of this policy and the procedures that support this policy.

The purpose of this policy and the procedures that support this policy are to provide employees the information and tools to most effectively and respectfully assist people with various types of disabilities. This includes people who use assistive devices, use the assistance of service animals or use the assistance of a support person to access MSC services.

MSC welcomes your questions and / or comments regarding our accessibility policies and procedures. If you have any questions and / or comments or would like a copy of our policies or procedures, please contact me by email at jsalvatore@midsouthulc.com or by phone at 519-966-6163.

Mid South Contractors ULC is committed to excellence in serving all our customers, including people with disabilities, in the most effective and respectful manner possible.

Sincerely,

John Salvatore
President
Mid South Contractors ULC